



RE: UNCG Psychology Clinic Referrals

Dear Community Partners,

At the UNCG Psychology Clinic, we strive to provide quality, affordable mental health services to the Greater Greensboro Triad area. While it is always possible for potential clients to call us directly to request services, we realize that, at times, having a process that enables our community partners to refer clients to us directly could also be useful. As a result, we have developed the attached referral form.

When using this form, please help any interested individuals complete all the necessary information and then fax it to us at 336-334-5754 along with a signed Release and Disclosure form. It is important that you complete the Referring Agency section and the Release and Disclosure form so we can contact you and/or the client with questions and updates as needed. Once received, the clinic will call the individual, gather any remaining information, and then schedule an intake if appropriate. Our staff will attempt to contact referred clients three (3) times, before assuming clients are not interested in initiating services with us.

At the clinic, we provide therapy services, individual and group, and assessment or testing services to children and adults. Other important information to know is listed below:

- We are a graduate training clinic meaning all our therapists are advanced students in the doctoral Clinical Psychology program at UNCG. All students are supervised by Ph.D.-level psychologists who are licensed within North Carolina and credentialed as Health Service Providers.
- Second, the clinic can only accept Sandhills Medicaid and bill out-of-network benefits for private insurance. Sometimes, individuals have Medicaid covering only medical needs or Medicaid from another county. The clinic is not able to accept these plans. We also offer financial assistance for self-pay clients based on demonstrated need. We would be happy to answer any questions about fees as needed.
- Third, the clinic typically has a waitlist for services. Waiting periods can vary and are typically no more than 2-4 weeks for therapy and 4-8 weeks for testing. For more information on current wait times please contact 336-334-5662. Clients are welcome to let us know about deadlines for services, especially testing services, and we will attempt to accommodate them.

Please do not hesitate to contact us with any questions or feedback.

Sincerely,

Jason L. Herndon, PhD, HSP-P, MSPH  
Licensed Psychologist  
Director, UNCG Psychology Clinic