

## Information Sheet for Referring Providers

**Location:** The UNCG Psychology Clinic is located at 1100 West Market Street in Greensboro, NC on the 2nd floor. We are at the corner of W. Market and Tate Streets, at the edge of UNCG's campus toward downtown.

**Training Clinic:** We train students seeking a Ph.D. in Clinical Psychology. Our providers are graduate students under the supervision of licensed psychologists and health service providers in North Carolina. The supervision in our clinic consists of digital recording of sessions and close monitoring of service to ensure we are providing the highest quality of care to our clients. We emphasize time-limited, evidence-based treatment, which means that in the majority of cases treatment will last for 16 sessions or less.

**Services:** The psychological services provided at the UNCG Psychology Clinic include individual and group therapy for children, families, and adults. We provide comprehensive psychological evaluations for a variety of cognitive, educational, emotional, and behavioral difficulties in children and adults.

**Billing/Fees:** All interested clients must complete a screening to determine whether our clinic can provide the necessary services. The standard fee for a screening appointment is \$20. The screening fee is reduced to \$15 for UNCG students and is waived for individuals with Medicaid. As we are committed to increasing access to mental health services for under-served individuals and families through providing affordable, high-quality services, all clients have the option to apply for financial assistance. The standard fee for therapy services is \$105 per hour for clients who do not qualify for financial assistance (or who choose to submit a Superbill to their private insurance company). Testing services have a flat fee, also based on the financial assistance scale. UNCG students, faculty, and staff receive services at a discounted rate.

We accept Medicaid via Medicaid Direct, Healthy Blue, and Trillium Resources. We are not able to accept Medicaid from other providers at this time. Please note that we have a limited number of credentialed providers, so our ability to accept Medicaid referrals will depend on provider availability. We are currently out of network with all private insurance companies; however, if clients still wish to use private insurance benefits, we can provide them with a Superbill (i.e., itemized list of all services provided to a client) so that they may submit this to their insurance provider directly for potential reimbursement. Clients will be responsible for paying the full service fees and may be reimbursed by insurance per their policy. (NOTE: This option cannot be used in combination with the Financial Assistance Scale).

### Referral Process:

1. Submit client information (with their permission) in one of the following ways:
  - a. Complete a Client Interest Form on their behalf from our website: <https://hushforms.com/psychclinic-7110>
  - b. Complete a Referral Form (also available on our website) & fax to our office at 336-334-5754 or
  - c. **Contact us by phone at 336-334-2556 especially if you have any questions!**
2. Our clinic staff will contact the client to obtain electronic paperwork and client information
3. A clinician will contact the client to schedule a brief, less than 1-hour virtual (telehealth) screening session to determine appropriateness for our clinic

\*Once the screening is completed, clients will either be added to our clinic waitlist or, if the client would be better served in an alternate setting, referred to another agency or provider. Wait times vary.

**Thank you for considering the UNCG Psychology Clinic. We hope to hear from you soon!**